

PREMIER ADVANTAGE

FREE Limited Warranty on
MENTOR® MemoryGel® Breast Implants
and MemoryShape™ Breast Implants



YOUR PEACE-OF-MIND COMES FIRST

Partnering with the right surgeon and choosing the best implants are your core choices when it comes to breast surgery and what drives your overall experience. The best implants should come with a generous product warranty to ensure you are supported long after the surgery. Mentor stands firmly behind the integrity of our products with our lifetime replacement policy so you can have complete confidence when making MENTOR® MemoryGel® Breast Implants and MENTOR® MemoryShape™ Breast Implants your choice.

Mentor is committed to your long-term well-being

Our relationship with you does not end with your surgery. We are here before your surgery to answer questions and provide perspective. And importantly, we are there after your surgery —with a long-term commitment.

The **first company** to offer patients a limited warranty on all our breast implants

Clinical testing. FDA approval. Impeccable manufacturing. Meticulous quality assurance. The choice by millions of women for over 25 years. Our faith in our Breast Implants is based on results and why we can so confidently offer the **Premier Advantage Limited Warranty**.

Here's **where to begin**: BECOME INFORMED

Learn about the financial assistance* available for our MemoryGel® Breast Implants and MemoryShape™ Breast Implants through the Mentor Premier Advantage Warranty.

Please read the appropriate patient brochures: For MemoryGel® Implants: *Important Information for Augmentation Patients about MENTOR® MemoryGel® Breast Implants*. For MemoryShape™ Implants: *Patient Educational Brochure – Breast Augmentation with MENTOR® MemoryShape™ Breast Implants* and *Quick Facts about Breast Augmentation & Reconstruction with MENTOR® MemoryShape™ Breast Implants*. These educational brochures provide you with information about the risks and benefits of silicone breast implants. It is very important that you take the time to read and fully understand the brochure, consult with your surgeon, and ask any questions you may have. For gel filled breast implants, you will also be asked to sign the Acknowledgement of Informed Decision Form in the brochure. You should then wait at least one to two weeks prior to deciding on surgery. After reading and signing the Informed Decision Form in your brochure, your surgeon will help you decide which implant is the right choice for you.

COULD **NOW** BE THE TIME?

First and foremost: MENTOR® Breast Implants are **guaranteed for your lifetime**

All recipients of MENTOR® MemoryGel® Breast Implants and MENTOR® MemoryShape™ Breast Implants are automatically enrolled in the **Mentor Lifetime Product Replacement Policy.****

What this means to you is that should a confirmed rupture occur, you are eligible for up to two replacement breast implants of any size in a similar style...at no charge.

AND NOW THERE'S AN EXTRA REASON TO SAY '**YES**' TO MORE BEAUTIFUL BREASTS.

Our Premier Advantage Limited Warranty offers up to **\$3,500** in financial assistance.

Here is what's included:

- ➔ Automatic enrollment in our Lifetime Product Replacement Policy**
- ➔ **Applies only to implant surgeries conducted after May 1, 2009 *****
- ➔ Applies to expenses occurring from a confirmed rupture for up to 10 years from the date of implant surgery (**after May 1, 2009**) ***
- ➔ Pays up to \$3,500† financial assistance for operating room, anesthesia, and surgical charges not covered by insurance
- ➔ Free contralateral (opposite side) implant replacement upon surgeon request
- ➔ Plus, this warranty coverage is **free**

**Lifetime Product Replacement Policy: Mentor will provide replacement of a MENTOR® Product of any size in the same or similar style as the originally implanted product free of charge for the lifetime of the patient. Upon the surgeon's request, a different implant style may be selected (subject to a charge of the difference between product list prices).

***Please note: If you had breast surgery prior to May 1, 2009, your warranty coverage is what was offered at the time of your original surgery.

†Operating room and anesthesia charges to be given payment priority. In order to qualify for financial assistance, you will need to sign a Release Form.

A SPECIAL NOTE

Please be sure to maintain your own records to ensure validation of your enrollment, as it is possible your surgeon may not retain your records for the entire duration of the warranty.

ANSWERS TO YOUR MOST-ASKED QUESTIONS

What **products are covered** under this special warranty?

This warranty coverage applies to all MENTOR® MemoryGel® Breast Implants and MENTOR® MemoryShape™ Breast Implants that were implanted in the United States and Puerto Rico after May 1, 2009* provided implants have been:

- Implanted in accordance with the Mentor package insert, current to the date of implantation, and other notifications or instructions published by Mentor
- Used by appropriately qualified, licensed surgeons, in accordance with accepted surgical procedures

What **events are covered**?

Mentor Premier Advantage covers rupture due to loss of shell integrity, including patient trauma and unknown cause.

What **events are not covered**?

The **Mentor Premier Advantage** coverages do not apply to the following:

- Adverse reactions other than rupture
- Removal of intact implants due to capsular contracture, wrinkling, or rippling
- Loss of implant shell integrity resulting from reoperative procedures, open capsulotomy, or closed compression capsulotomy procedures
- Removal of intact implants for size alteration
- Events that are fully covered by insurance

*For breast implants implanted prior to this date, visit www.Mentorwllc.com for information regarding any applicable limited warranty terms.

FINANCIAL ASSISTANCE IS AVAILABLE. IF NEEDED, HERE'S HOW THE CLAIM PROCESS STARTS:

To file a **Mentor Premier Advantage** claim for product replacement and/or financial assistance, your surgeon must contact the Mentor Product Evaluation Department at 1-866-250-5115 prior to replacement surgery.

Required paperwork:

For financial assistance claims, a patient-specific Release Form will be generated by Mentor that you must sign and return.

What your surgeon must send to **Mentor** and by when:

For either replacement or financial assistance claims, the surgeon must send the explanted (removed), decontaminated MENTOR® Breast Implant(s) within 60 days of the date of explantation to:

{ Mentor Worldwide LLC
Attn: Product Evaluation Department
5041 Skyway Circle North
Irving, TX 75038 } }

Upon receipt, review, and approval of the completed claim, including receipt of the explanted product and patient completion of a full general release, financial assistance will be issued.

This is a summary of coverage. It is an overview only and not a complete statement of the program. You may obtain a copy of the complete **Mentor Premier Advantage Warranty** for MemoryGel® Breast Implants and MemoryShape™ Breast Implants from your surgeon or by going to www.mentorwwllc.com.

Mentor reserves the right to cancel, change, or modify the terms of **Mentor Premier Advantage** coverages. Any such cancellation, change, or modification will not affect the currently stated terms of the **Mentor Premier Advantage** coverages for those already enrolled.

MENTOR PREMIER ADVANTAGE WARRANTY REGISTRATION

REGISTER ONLINE for peace of mind.

Even though you automatically qualify for the Premier Advantage Warranty, by completing the online registration form located at www.Mentorwllc.com we can better serve you in the future.

GET YOUR QUESTIONS ANSWERED AT THE CONSULTATION WITH YOUR SURGEON.

This brochure only provides a brief overview of the **Mentor Premier Advantage Limited Warranty** and is not intended to replace any discussion between you and your surgeon.

Please refer to www.mentorwllc.com for full warranty coverage details.

THIS IS A LIMITED WARRANTY ONLY AND IS SUBJECT TO THE TERMS AND CONDITIONS SET FORTH IN THIS DOCUMENT AND EXPLAINED IN GREATER DETAIL IN THE APPLICABLE MENTOR LIMITED WARRANTY. ALL OTHER WARRANTIES, WHETHER EXPRESSED OR IMPLIED, BY OPERATION OF LAW OR OTHERWISE, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS ARE EXCLUDED.

THIS REMEDY IS THE SOLE AND EXCLUSIVE REMEDY AVAILABLE. MENTOR SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, CONSEQUENTIAL OR SPECIAL LOSS, DAMAGE OR EXPENSE ARISING DIRECTLY OR INDIRECTLY FROM THE USE OF THESE PRODUCTS. MENTOR NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT, ANY OTHER OR ADDITIONAL LIABILITY OR RESPONSIBILITY IN CONNECTION WITH THESE PRODUCTS.

THE TERMS IN EFFECT WHEN ORIGINAL IMPLANTATION OCCURS WILL APPLY AT THE TIME OF CLAIM.

Important Safety Information:

The MENTOR® collection of Breast Implants are indicated for breast augmentation - in women who are at least 22 years old for MENTOR® MemoryGel® Breast Implants or MENTOR® MemoryShape™ Breast Implants, and at least 18 years old for MENTOR® Saline Breast Implants.

Breast implant surgery should not be performed in women:

- With active infection anywhere in their body
- With existing cancer or pre-cancer of their breast who have not received adequate treatment for those conditions
- Who are currently pregnant or nursing

Safety and effectiveness have not been established in patients with autoimmune diseases (for example lupus and scleroderma), a weakened immune system, conditions that interfere with wound healing and blood clotting, or reduced blood supply to breast tissue. Patients with a diagnosis of depression, or other mental health disorders, should wait until resolution or stabilization of these conditions prior to undergoing breast implantation surgery.

There are risks associated with breast implant surgery. You should be aware that breast implants are not lifetime devices and breast implantation may not be a one-time surgery. You may need additional unplanned surgeries on your breasts because of complications or unacceptable cosmetic outcomes. Many of the changes to your breast following implantation are irreversible (cannot be undone) and breast implants may affect your ability to breastfeed, either by reducing or eliminating milk production.

The most common complications for breast augmentation with MemoryGel® Implants include any reoperation, capsular contracture, nipple sensation changes, and implant removal with or without replacement. The most common complications for breast augmentation with MemoryShape™ Implants include any reoperation, ptosis, and implant removal with or without replacement. A lower risk of complication is implant rupture, which is most often silent (meaning neither you nor your doctor will know you have a rupture) and can only be detected by appropriate imaging techniques such as MRI. MRI screenings are recommended three years after initial implant surgery and then every two years after to detect silent rupture. The health consequences of a ruptured silicone gel breast implant have not been fully established.

The most common complications for breast augmentation with MENTOR® Saline-filled Breast Implants include reoperation, implant removal, capsular contracture, breast pain, and implant deflation.

Detailed information regarding the risks and benefits associated with MENTOR® Breast Implants is provided in several educational brochures. For MemoryGel® Implants: *Important Information for Augmentation Patients about MENTOR® MemoryGel® Breast Implants*. For MemoryShape™ Implants: *Patient Educational Brochure – Breast Augmentation with MENTOR® MemoryShape™ Breast Implants* and *Quick Facts about Breast Augmentation & Reconstruction with MENTOR® MemoryShape™ Breast Implants*. For MENTOR® Saline-filled Implants: *Saline-Filled Breast Implants: Making an Informed Decision*. These brochures are available from your surgeon or visit www.mentorwllc.com. It is important that you read and understand these brochures when considering MENTOR® Breast Implants.

THE MENTOR PREMIER
ADVANTAGE LIMITED
WARRANTY OFFERS
MORE THAN ANY PREVIOUS
BREAST IMPLANT WARRANTY

CHECK OUT THE ADVANTAGES:

- Automatic enrollment in our **Lifetime Product Replacement Policy**** for any MENTOR® MemoryGel® Breast Implants or MemoryShape™ Breast Implants
- 10 years of financial assistance from the date of implant up to \$3,500 in surgical assistance
- Free contralateral (opposite side) implant replacement upon surgeon request
- For surgeries occurring after May 1, 2009