



GCA Comfort Guarantee

NAGÔR™



# Introduction

Nagor is a world leader in the manufacture of breast implants. We are committed to innovation and scientific research. Our breast implants are manufactured entirely in the UK. The GCA Comfort Guarantee is a landmark in the field of breast augmentation and reconstruction.

For more information please visit [www.nagor.com](http://www.nagor.com).

# Your Guarantee

We are pleased you have chosen Nagor Breast Implants. This brochure is designed to inform you of all the benefits of the GCA Comfort Guarantee. Please take a moment to review the details.

The GCA Comfort Guarantee offers you peace of mind. It is available free of charge to all patients who have chosen Nagor breast implants. GCA Comfort Guarantee offers the most innovative and comprehensive warranty today.

Nagor are the only British company dedicated to the specialist design, manufacture and supply of the highest quality breast implants.

Our commitment to excellence and confidence in the quality of our products allows us to offer the GCA Comfort Guarantee. The new GCA Comfort Guarantee is effective from 1 January 2009 and has the following unique benefits:

- Automatic enrolment upon completion of implant surgery.
- Lifetime product replacement. (Please review brochure for full details.)

# GCA Comfort Guarantee

## 1. GCA Comfort Guarantee

automatically applies to all Nagor silicone-filled breast implants.

- Implanted after Jan 1, 2009.
- Cover applies to all pre Jan 1 2009 registrations.
- Implanted by an appropriately qualified and licensed surgeon in accordance with accepted surgical procedures and techniques.

## 2. Lifetime warranty against

rupture of the implant or severe capsular contracture.

- In the event of internal rupture of the implant due to loss of shell integrity.

- In the event of severe capsular contracture GCA Comfort Guarantee will replace free of charge the qualified Nagor implant for the lifetime of the patient.

## 3. If your surgeon deems it necessary, GCA Comfort Guarantee will cover:

- A size change above and below the replacement implant.
- A contralateral breast implant.

## 4. Automatic and free of charge renewal of warranty after revision surgery.

GCA Comfort Guarantee will continue to apply to all recipients of new Nagor silicone filled breast implants automatically and at no charge.

## 5. Events not covered:

- Removal of Nagor breast implant due to patient dissatisfaction with either size alteration or aesthetic result.
- Adverse events other than implant deflation or rupture.
- Adverse reaction other than severe capsular contracture.
- Custom made implants.
- Cost related to intervention surgery.

# In the Event of a Claim

1. Locate your GCA Comfort Guarantee Card.
2. Arrange an appointment with your surgeon for a clinical appraisal to determine if your problem is covered under the GCA Comfort Guarantee programme.
3. Your surgeon will contact Nagor and obtain the appropriate authorisation.
4. After your surgeon has completed your revision surgery with a replacement.

# Terms & Conditions

- The GCA Comfort Guarantee does not affect your statutory rights.
- It is for the benefit of the patient only.
- Entitles the patient to claim a replacement Nagor mammary implant free of charge. It does not extend to any other products nor does it cover claims of any other nature such as surgical costs.
- The acceptance of a claim under the GCA Comfort Guarantee programme does NOT constitute an admission by Nagor that the mammary implant concerned was, or is, defective or that Nagor has any liability in respect of it.
- Nagor reserves the right to amend the terms of the programme in any way it chooses or withdraw the programme at any time..
- If the terms of the programme change or the programme is withdrawn, Nagor will use every reasonable effort to notify patients and will post details on the Nagor website [www.nagor.com](http://www.nagor.com).

For more information about our products  
please visit [www.nagor.com](http://www.nagor.com).



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